

Category	Q. No.	Survey Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A	No.of Resp.	Mean by question (Course)	Mean by question (School)	Mean by category (Course)	Mean by category (School)
Course contents	1	The aims of the course are clear.	33.33%	54.76%	11.90%	0.00%	0.00%	0.00%	42	4.21	4.09		
	2	The course content is well organized.	35.71%	47.62%	16.67%	0.00%	0.00%	0.00%	42	4.19	4.01		
	3	The course content is relevant and useful.	30.95%	54.76%	14.29%	0.00%	0.00%	0.00%	42	4.17	4.03		
	4	Learning outcomes of the course are clear.	40.48%	40.48%	19.05%	0.00%	0.00%	0.00%	42	4.21	4		
	5	The course meets the stated learning outcomes.	40.48%	40.48%	19.05%	0.00%	0.00%	0.00%	42	4.21	3.97	4.2	4.02
Course materials	6	The language used in the study units is easy to understand.	40.48%	38.10%	21.43%	0.00%	0.00%	0.00%	42	4.19	3.96		
	7	Multimedia and/or online course materials are integrated with the rest of the course.	35.71%	35.71%	26.19%	0.00%	0.00%	2.38%	42	4.1	3.83		
	8	The course materials include adequate learning resources, such as quizzes, activities, or exercises.	28.57%	42.86%	26.19%	2.38%	0.00%	0.00%	42	3.98	3.84		
	9	The course materials have guided me well.	26.19%	42.86%	30.95%	0.00%	0.00%	0.00%	42	3.95	3.83	4.05	3.87
Course instruction	10	The course has been intellectually stimulating.	35.71%	40.48%	23.81%	0.00%	0.00%	0.00%	42	4.12	3.95	4.12	3.95
Tutor	11	The tutor gives clear explanations.	35.71%	42.86%	16.67%	4.76%	0.00%	0.00%	42	4.1	4.23		
	12	The tutor makes the subject interesting.	40.48%	33.33%	21.43%	4.76%	0.00%	0.00%	42	4.1	4.14		
	13	The tutor is enthusiastic about what he or she is teaching.	40.48%	35.71%	19.05%	4.76%	0.00%	0.00%	42	4.12	4.26		
	14	I received additional academic support from the tutor when needed.	35.71%	35.71%	21.43%	7.14%	0.00%	0.00%	42	4	4.17	4.08	4.2
Assessment and feedback	15	Assessment requirements were communicated clearly in advance.	30.95%	47.62%	21.43%	0.00%	0.00%	0.00%	42	4.1	4		
	16	The criteria used in marking were communicated clearly in advance.	33.33%	35.71%	28.57%	2.38%	0.00%	0.00%	42	4	3.99		
	17	Assessments are appropriate.	30.95%	42.86%	26.19%	0.00%	0.00%	0.00%	42	4.05	4		
	18	Assessment marking is fair.	35.71%	40.48%	23.81%	0.00%	0.00%	0.00%	42	4.12	4.02		
	19	Feedback on my assignments/projects was prompt.	33.33%	40.48%	26.19%	0.00%	0.00%	0.00%	42	4.07	3.99		
	20	Comments on my assignments/projects were useful for my study.	42.86%	28.57%	28.57%	0.00%	0.00%	0.00%	42	4.14	4.03		
	21	Feedback on my assignments/projects helped me clarify things I did not understand.	33.33%	40.48%	23.81%	2.38%	0.00%	0.00%	42	4.05	4	4.07	4
Organisation and management	22	The course schedule suited me as far as my daily activities are concerned.	35.71%	33.33%	30.95%	0.00%	0.00%	0.00%	42	4.05	3.87		
	23	Any changes in the course or teaching were communicated effectively.	28.57%	47.62%	21.43%	0.00%	0.00%	2.38%	42	4.07	3.99		
	24	The course is well-organized and ran smoothly.	30.95%	47.62%	21.43%	0.00%	0.00%	0.00%	42	4.1	3.98	4.07	3.95
Learning resources	25	The library resources are adequate and appropriate for my learning in this course.	26.19%	38.10%	30.95%	4.76%	0.00%	0.00%	42	3.86	3.71		
	26	I have been able to access specialized equipment, facilities, or rooms when needed for this course.	21.43%	45.24%	23.81%	4.76%	0.00%	4.76%	42	3.88	3.71		
	27	The navigation and interface of the Online Learning Environment (OLE) is well designed.	21.43%	42.86%	30.95%	2.38%	2.38%	0.00%	42	3.79	3.73		
	28	The e-version of the study units (i.e. PDF,HTML or ePub) on the OLE is useful for my study.	26.19%	40.48%	30.95%	2.38%	0.00%	0.00%	42	3.9	3.84		
	29	I find the scheduling tool useful in managing my study.	23.81%	40.48%	28.57%	4.76%	0.00%	2.38%	42	3.85	3.74		
	30	Overall, using the OLE is helpful to me in my study.	26.19%	40.48%	28.57%	4.76%	0.00%	0.00%	42	3.88	3.84	3.86	3.76
	31	The course has improved my competency in related academic/ professional contexts.	26.19%	42.86%	28.57%	0.00%	0.00%	2.38%	42	3.98	3.92		
Personal development	32	My communication skills have improved.	23.81%	38.10%	30.95%	2.38%	0.00%	4.76%	42	3.88	3.8		
	33	Thanks to this course, I feel more prepared when tackling unfamiliar problems.	30.95%	33.33%	30.95%	0.00%	0.00%	4.76%	42	4	3.82	3.95	3.85
Overall satisfaction	34	Overall, I am satisfied with the course.	28.57%	54.76%	16.67%	0.00%	0.00%	0.00%	42	4.12	4	4.12	4
		Response rate (vs course enrollment):	65.63%										
		Course Average	32.07%	41.39%	24.16%	1.61%	0.07%	0.70%	1428	4.05	3.95	4.05	3.95
		School Average	23.83%	51.40%	19.72%	3.06%	0.93%	1.05%	41138	3.95			